



[date]

The California Healthcare Performance Information System (CHPI) will publish healthcare quality measures for over 15,000 California physicians in July, 2015. Quality information about individual physicians and physician practices will be included in this release to the public. This message contains important information about how physicians can preview and submit any necessary corrections to the information before it is published.

Choosing a doctor can be confusing. Too often, consumers can't find information about the quality of care offered by physicians, or feel that the information that is available is too limited to meet their needs. CHPI will release a set of nationally-recognized and statistically reliable healthcare quality measures in July, 2015 to address this need. The measures are calculated using three years of aggregated claims and administrative data from three California health plans and the Medicare fee-for-service (FFS) program. This public information will provide consumers with a better understanding of the quality of healthcare delivered by California physicians and physician practices.

CHPI will provide those physicians who are included in the public reporting an opportunity to preview their quality measures and the underlying data, and to submit corrections as necessary. CHPI has established a Provider Review and Corrections web portal for this purpose. On [date], CHPI mailed unique login information, instructions for accessing the Provider Review and Corrections portal, and a paper copy of what will be displayed on the reporting website to all physicians who will be included in public reporting. Physicians who will not be included in public reporting were not mailed this information.

If you are included in public reporting, your CHPI quality measure results can be confirmed or corrected at: <https://providerportal.medinsight.milliman.com/clients/CHPI>. Please pay special attention to those patients attributed to you. In alignment with the Centers for Medicare and Medicaid Services (CMS) Qualified Entity (QE) program regulations, the Review and Corrections portal will be open for your access for 60 days. Details about how attribution was made, and other methodological issues are listed on our web site www.chpis.org and within the portal.

We look forward to your participation in this effort to provide quality data to consumers. Please note, for those physicians receiving a mailed report, CHPI assumes non-correction of your data through the online portal as confirmation of the completeness and accuracy of your data. To access your information, you must enter your State License Number and your CHPI identification number – the 9-digit ID which is listed in the upper left of each page of the mailed report. Please direct any questions to: chpicorrections@pbgh.org.

We are grateful for your participation in helping to advance accurate healthcare transparency in the state of California!

Sincerely,

The CHPI Team

About California Healthcare Performance Information System (CHPI)

The California Healthcare Performance Information System (CHPI) is a nonprofit, public benefit entity whose mission is to serve as a trusted source of healthcare information by accurately measuring the quality and cost of care; producing health care provider performance ratings; educating the public about healthcare value; and helping to drive improvements in California's health care delivery system. CHPI's multi-payer claims database (MPCD) combines data on the healthcare experiences of more than 12 million people from health plans and Medicare to evaluate the quality and efficiency of medical services. CHPI also produces patient experience ratings of California physician groups to help Californians choose health care they can trust. CHPI is a collaborative of California health care purchasers, plans, providers, and consumers. For more information, please visit our website at: www.chpis.org.